

# Ada for Zendesk

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## Meet Ada, Zendesk's preferred chatbot partner.

Pair Zendesk's leading agent experience with Ada's AI-powered automation.

Ada's unrivaled automation-to-agent experience enables companies to offer best-in-class customer service - instant support, anytime, anywhere.

With Ada's chatbot as the first line of support solving more than 70% of inquiries, agents can leverage more of Zendesk's platform to drive CSAT, sales, and savings.

"Since partnering with Zendesk + Ada, we've been able to reduce our support wait times by 50% so it's faster than ever for our customers to get the help they need."



**AMANDA KWOK, WAVE**  
Director of  
Customer Experience



